

PRESS RELEASE 新聞公佈

BOGUS VOICE MESSAGE PHONE CALLS

We, Tai Sang Bank Limited ("TSB"), wish to alert its customers to suspicious voice message phone calls made from Interactive Voice Response system claiming to be from TSB. The message claimed that there were irregularities detected from the customer's banking account, and requested customer to provide personal information or contact operator for account authentication.

We would like to inform customers that the Bank has no connection with the message.

Customers are reminded not to provide any personal information to unsolicited callers. If customers are concerned they may have disclosed their personal details to any suspicious third parties, they should call Mr. C.L. Lam, our Bank's Security Officer at 2853-0825 or report to the Police.

Tai Sang Bank Limited. 31st July 2015

偽冒語音訊息來電

本行、大生銀行有限公司、謹此提醒客戶慎防偽冒本行的語音訊息來電,訊息稱客戶的銀行戶口出現異常,要求客戶提供其個人資料或聯絡職員以核實身份。

本行在此提醒客戶,本行與該偽冒語音訊息來電沒有任何聯繫。

本行提醒客戶切勿向可疑來電者提供個人資料,如客戶懷疑曾向可疑第三者披露個人資料, 請聯絡本行保安主任林則龍先生,電話號碼為 2853-0825,或可向警方報案。

大生銀行有限公司 2015年7月31日